

**1. I have an employee arriving for the 16-XXX class but according to the flight schedules he can't get to the CRC until approx. 7 hours after the suggested arrival time on Sunday.**

**What options does the employee have in order to still attend the class that week? Is there any flexibility in his report time for Sunday?**

- If the deployer has all required documents, the Commander may do an approval for a late arrival. The deployer needs to have a valid CAC, Passport in possession, Valid LOA, All CBT's (Computer Based Training) completed, all ETPs (Exception to Policy) signed by proper individuals and a reason as to why the individual is late. He/She will need to come in and in-process and then meet with the Commander at 0830 on Monday morning, with all documents in hand. If the deployer does not have all the required documents, he/she definitely will not be allowed late arrival.

**2. Our government contracting officer advised us that we may use any DoD CRC for our personnel once they receive the Letter of Authorization via the SPOT system?**

- Deployers must come through the Fort Bliss CRC to process through for deployment. Once the deployers have finished and validated the CRC, they may fly from any location as long as there is an ETP (Exception to Policy) submitted for the flight and signed off by the Contracting Officer. This is known as a MILAIR Exception to Policy

**3. How many bags are we as Contractors authorized to bring to CRC?**

- Each Contractor is authorized to bring one Personal bag with them to CRC, unless the individual is not being issued gear here at CRC then the individual is authorized to bring with them two bags.

**4. If I don't have my AAL for my arming packet should I still come through the CRC?**

- It is up to your company as to whether or not they want to send you through. However, if the AAL is not returned to you by validation, you will not fly on the flight for Friday. You will then become a delayed flyer and have 30 days to return to the CRC without having to start over. (NOTE: In person training is only good for 30 days if the deployer does not FLY on Friday.)

**5. If I am flying to Kuwait via MILAIR and then to my final destination commercial do I still need a MILAIR ETP?**

- NO, If the deployer is flying MILAIR to Kuwait then Commercial he/she does not need a MILAIR ETP.

**6. If I do not have a Visa can I still come through the CRC?**

- YES, We do not validate using Visas.

### **7. How long is the Redeployment process to go through CRC?**

- If you are active duty/civilian up to five days. If you are Reservist and National Guard up to 14 days.

### **8. What do I need to make the process easier for me?**

- For Redeployment complete DD2796 Post Health Deployment Assessment before arrival.
- Deployment (civilians)- must have a sponsored AKO account, if they do not have a full account.

### **9. What CIF gear will I turn in?**

- This is determined on a case-by-case basis.

### **10. What do I wear during the process of redeployment?**

- Soldiers should wear UCP/OCP/OEF ACU. Civilians should wear appropriate civilian attire.

### **11. Can I get a hotel?**

- Policy 11 forbids Soldiers from staying off post. CRC has billeting and prefer that everyone stay on post.

### **12. I will be redeploying thru CRC/Bliss. Do I wait until I get to CRC to book my travel back to my home station?**

- Yes, we have a transportation team to book your flight unless your company does that. However if your company books your flight for Active Duty/Civilians, it must be after 1700 on Monday or Tuesday.

### **13. Do I have to go to my home of record or duty station?**

- It all depends on your orders.

### **14. Do you have to do Soldier For Life (SFL)?**

- Only Reserve and National Guard that have been deployed over 180 days must have SFL.

**15. What if I mobilize/ demobilize during a holiday?**

- We are not closed on holidays. However, if mobilizing/ demobilizing during a holiday period some of our enterprise partners are closed. There may be some longer than normal wait times.

**16. Can service members ship items to CRC?**

- No, we will not be responsible for your gear.

**17. Where do I redeploy or demobilize to?**

- Your orders will specify where you will redeploy/ demobilize.

**18. My orders can expire before I get to CRC or while going through CRC.**

- Make sure you have at least two weeks before your orders ends. We can extend your orders while going through the demob process, but that may require you to stay longer at CRC.

**19. Can I take leave?**

- No.

**20. Can I buy my own ticket and get reimbursed?**

- You will need to communicate with your own contract POC/LNO.