



COMMUNITY FIRST

FEEDBACK - ISSUES - RESOLUTIONS - SOLUTIONS - TODAY



AFAP/Community FIRST Issue Resolution Form

For use of this form, see DA PAM 600-8 and AR 680-1; the proponent agency is AFAP.

Note: Customer Management Services and Army Community Service have teamed up to offer a quarterly resolution process for installation-level issues. Community FIRST focus groups will work in conjunction with the annual Army Family Action Plan symposium. If your issue is beyond the scope of the Interactive Customer Evaluation (ICE) feedback system, please submit it through this forum, whether it affects you here at Fort Bliss or throughout the Army. Your feedback is important. Send completed forms to AFAP, Army Community Service, 2494 Ricker Road, Fort Bliss, TX 79906 or drop at the ACS building. Forms may also be mailed to U. S. Army Garrison, Attn: Customer Management Services, 1 Pershing Road, Fort Bliss, TX 79906. You may also submit your issues using this form on the MWR Web site, <http://www.blissmwr.com/afap/FASIssues.aspx> or by e-mailing the form to bliss.cms@conus.army.mil. Call AFAP at (915) 568-1132 or CMS at (915) 568-1612.

Issue Information			
Issue: type your issue here, one issue per form please . . .			
Date: today's date			
Whom does the issue affect? (Click all that apply)			
<input type="checkbox"/> Soldiers	<input type="checkbox"/> Family Members	<input type="checkbox"/> Civilians	
<input type="checkbox"/> Retirees	<input type="checkbox"/> Veterans	<input type="checkbox"/> Other <u>Please describe</u>	
Recommendation: list possible recommendations here . . .			
Contact Information: (Personal information is not shared or used for any purpose other than to verify or question information on issue resolution form.)			
Name: your full name please. Phone: best number to reach during the daytime			
Email: personal information will not be shared with anyone and is to be used by CMS in case more information is required.			
Demographic Data			
What constituent group do you identify with the most? (Please select one)			
<input type="checkbox"/> Active Duty	<input type="checkbox"/> National Guard	<input type="checkbox"/> Army Reserve	<input type="checkbox"/> Family Member
<input type="checkbox"/> Civilian (AF, NAF, or DOD)	<input type="checkbox"/> Civilian Contractor	<input type="checkbox"/> Retiree	
<input type="checkbox"/> Veteran	<input type="checkbox"/> Other Service	<input type="checkbox"/> Surviving Spouse	<input type="checkbox"/> Teen
<input type="checkbox"/> Other <u>Please describe</u>			



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What is your military status, or that of your spouse?

(Please select one)

- Junior Enlisted (E-1 to E-5)
 Senior Enlisted
 Warrant Officer
 Company Grade Officer
 Field Grade Officer
 N/A

Marital Status?

(Please select one)

- Single
 Married
 Unaccompanied

Family Status?

- Do you have children? Yes No
 Are you a single parent? Yes No
 Are you dual Military Parent? Yes No

Where do you live?

(Please select one)

- Barracks/BOQ/BEQ
 On-Post Housing
 Off-Post Housing

PRIVACY ACT STATEMENT

AUTHORITY: 10 U.S.C. Section 3013, AR 608-47, Army Family Action Plan.

PRINCIPAL PURPOSE(s): To provide a means for gathering information for issues submitted to the Army Family Action Plan process.

ROUTINE USE(S): None. The "Blanket Routine Uses" set forth at the beginning of the Army's Compilation of Systems of Record Notices also applies to this system.

DISCLOSURE: Voluntary.

ARMY FAMILY ACTION PLAN 2494 Ricker Road, Fort Bliss, TX 79906 (915) 568-1132 <http://www.blissmwr.com/afap/>

CUSTOMER MANAGEMENT SERVICES . . . *Voice of the Customer* . . . Interactive Customer Evaluation. Community FIRST, Customer Assessments
1 Pershing Road, Fort Bliss, TX 79906 (915) 568-1612 bliss.cms@conus.army.mil

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